

MOHAMMAD ANAMUL HAQUE

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Objective

I am a highly self-motivated person with a positive attitude. I have a proactive and holistic approach to my practice which helps to make me flexible and adaptable with the circumstances. I gained lot of experience in situation handling in customer support and troubleshooting qualities in large IT based environment. I like to bring the best of my performance as a team member and to get the maximum output from the team members while I work as a team leader in under pressure target oriented jobs situation. I aspire to reach a high standard and quality in everything I execute.

Demonstrated Competencies – IT Skills

Hardware/Operating Systems

Research, design, develop, and test computer systems and components such as processors, circuit boards, memory devices, networks, routers, Dos, Windows 9X/NT/XP/2000/2003/2008R2, LAN/WAN, Protocols, TCP/IP, Modem, Hub, Firewall, Full computer hardware and networking knowledge.

Software

Microsoft (windows,Office,Visualstudio),Linux(Kali,Suse),Adobe(Photoshop,Illustrator,Dreamweaver, After effect) ,Ulead Photo Impact e.t.c

Databases

Oracle 9i/10g , MS Access, MYSQL 5.6,

Programming Languages

- **Programming Languages:** Java , C/C++, C#
- **Programming Environments:** Borland C++ builder 6.0, Borland JBuilder 11.0, Turbo C++ 4.0, Microsoft Visual Studio 6.0, Microsoft Visual Studio .Net,

Web Based Languages

HTML5, PHP,MYSQL,ASP,SCRIPTING Languages(Java & VB script),Angular,Css,PSD, Word Press, Joomla,Drupal,PhpBB,Magento,WHMCS,Data Life Engine,PhpNuke,Dot net nuke, laravel,typo3 etc..

Core Competencies

Problem Solving & Analysis

- Planning, Implementing, and maintaining Microsoft Windows 2000/2008 Server and configuring Active Directory Infrastructure.
- Installation and configuration of Active Directory domain controller.
- Implementation and maintenance of RAS, IIS, VPN and DHCP services.
- Installation, configuration and administering Microsoft Windows Professional.

Interpersonal

- Situational approach to communication – adopting my style of communication to suit the person and/or the situation.
- Proven ability to communicate with people from a range of cultural, social and language backgrounds.
- Developed a strong sense of team work with a proven ability to adapt to different team environments.

Professional Experience

Interpreter April 2017 – till now	Rmm Integrated Agro Industries Ltd (A Belarus-Bangladesh joint project-Amkodor Palash Industrial zone ltd) Narsindi, Bangladesh
<p>Description: Interpretation of office documentation and technical interpretation with technical team in field.</p> <p>Responsibilities:</p> <ul style="list-style-type: none">• Translate written and verbal communications between Russian-Bengali and Russian-English.• Serve as on-call translator for teleconferences as required.• Provide review and verification of translation work as required, including materials created by third-party translation services.• Translated communications between Russian-speaking and Bengali-speaking parties as required.• Traveled with company Engineer on local trips to serve as translator and executive assistant.• Completed backlog of written translations and entered information into digital database.• Authored informational booklet of common phrases and cultural mannerisms to help colleagues during international communications.• professional training program translating written and verbal communications.• In call center translating written and verbal communications.• Received Outstanding Employee recognition.	

<p>Head IT-Executive October 2014 – October 2016</p>	<p>Lina Group of Industry Ltd. Narayangonj Bangladesh.</p>
<p>Description: Visual Basic Third-party project with SQL(ERP/CRM base DB). The main work with all system maintenance and whole worker base data control. Microsoft Windows 2008rcWindows 8 / 8.1 client-server environment with third-party software applications. Preparation and evaluation of a variety of technical reports and submitting them to various banks and insurance companies.</p> <p>Responsibilities:</p> <ul style="list-style-type: none"> • VB base clients communication with SQL back end . worker record with salary system. • Server Administration Server 2008RC Windows. • Design and deployment of new applications and the improvement of an existing network. • Elimination of hardware, software and network problems. Problem identification, management and resolution. • System installation and software driver setup, Hardware mirroring, imaging software. • Installation, maintenance, exchange network, troubleshooting printing. • Implement, maintain and manage network security. • Implement User Rights Assignment, creating policy, and maintenance and control of the security permissions for users. • Interaction with the operation and maintenance, support staff and business teams in the organization. • Purchase of the documentation for the equipment and software is required in the organization, purchase order and receiving the delivery, product testing, and liaise with suppliers to get the latest updated technology. • Web developed as codeenum.com,techservicezone.com,shrepaire.com,clehori.org,kolosok.org.ua,aioncatacl ysm.ru,triolan.com 	

<p>IT Executive November 2008- July 2014</p>	<p>TRIOLAN Kharkiv,Ukraine</p>
<p>Description: Install, configure, and support an organization's local area network (LAN), wide area network (WAN), and Internet system or a segment of a network system. Maintain network hardware and</p>	

software. Monitor network to ensure network availability to all system users and perform necessary maintenance to support network availability. May supervise other network support and client server specialists and plan, coordinate, and implement network security measures.

Responsibilities:

- Diagnose hardware and software problems, and replace defective components.
- Perform data backups and disaster recovery operations.
- Maintain and administer computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations.
- Plan, coordinate, and implement network security measures in order to protect data, software, and hardware.
- Operate master consoles in order to monitor the performance of computer systems and networks, and to coordinate computer network access and use.
- Perform routine network startup and shutdown procedures, and maintain control records.
- Design, configure, and test computer hardware, networking software and operating system software.
- Recommend changes to improve systems and network configurations, and determine hardware or software requirements related to such changes.
- Confer with network users about how to solve existing system problems.
- Monitor network performance in order to determine whether adjustments need to be made, and to determine where changes will need to be made in the future.
- Train people in computer system use.
- Load computer tapes and disks, and install software and printer paper or forms.
- Gather data pertaining to customer needs, and use the information to identify, predict, interpret, and evaluate system and network requirements.
- Analyze equipment performance records in order to determine the need for repair or replacement.
- Maintain logs related to network functions, as well as maintenance and repair records.
- Research new technology, and implement it or recommend its implementation.
- Maintain an inventory of parts for emergency repairs.
- Coordinate with vendors and with company personnel in order to facilitate purchases.

<p>System Engineer July 2005 – Nov2005</p>	<p>Bengal Electric Ltd (Russian Power plan project- Texcnopromexport) Dhaka, Bangladesh</p>
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Description:

Microsoft windows 2000 and Windows XP client server environment along with the third party application software.

Responsibilities:

- Server administration of Windows 2000 server.

<ul style="list-style-type: none"> • Design and deploy new applications and enhancement to existing LAN network. • Troubleshoot hardware, software, and network problems. Problem identification, management, and resolution. • Installation system and application software, Driver settings, Hardware mirroring, Software imaging. • Printer installation, maintenance, sharing over network, printing troubleshooting. • Implementing, maintaining and managing Network security. • Implementing user rights assignment, group policy creation and maintenance and controlling security permission to the users. • Interactions with the Operation and Maintenance, Helpdesk and business teams within the organization. 	
System Support Engineer January 2005-July 2005	Icon Infosys Ltd. Kolkata, India
Responsibilities: <ul style="list-style-type: none"> • Troubleshoot hardware, software, and network problems. Problem identification, management, and resolution. • Installation system and application software, Driver settings, Hardware mirroring, Software imaging. • Printer installation, maintenance, sharing over network, printing troubleshooting. • Interactions with the Operation and Maintenance, Helpdesk and business teams within the organization. 	

EDUCATION BACKGROUND

Master of Computer Science and Engineering	1 st Class(87% marks)	Kharkeiv National University of Radio and Electronics (KHNURE)
B. Sc In Information Technology	1 st Class(76% marks)	Sikkim Manipal University India
Higher Secondary School Certificate	1st Class(61% marks)	Dania College, Dhaka
Secondary School Certificate	1 st Class(72% marks)	Siddhirgonj Power Station High School,Narayangonj

<u>Other Certifications</u>		
	brainbench.com Certification	MS-Access-2000
	brainbench.com Certification	Administering Windows 95
	brainbench.com Certification	Technical Support and System

Knowledge of the language			
Language	Read (out of 5)	Write (out of 5)	Speak (out of 5)
Bangla	5	5	5
English	5	4	4
Russian	4	4	4
Ukrainian	3	2	2
Hindi	1	1	3
Urdhu	2	2	2

PERSONAL DATA

Father's Name : Mohammad Nurul Haque
Mother's Name : Lili Begum
Permanent Address : Vill- Huglakandi, Po- Bhanga, P.S-Bhanga, Dist- Faridpur
Date of Birth : 04/02/1982
Leisure Interests : Computer, Making Friendship, Listening to music, Chat, Traveling.

Additional Information

- Relocate if needed. Willing to start immediately. Willing to learn more technologies.

REFERENCE

<p> Mr. Abdul Mozid Noyan System Analyst Unilever Bangladesh ZN Tower, Plot No 2, Road 8, Gulshan 1, Dhaka 1212, Bangladesh. Phone: +88 02 9888452 Ex- 111 Cell: +880 1716 351998 Email: abdul.mozid@unilever.com </p>	<p> Mr. Abu Saleh Manager Lina group of industries Ltd. 21st Hazi Abdul Rahman lake, Noya Bazar, Dhaka 1100, Bangladesh. Cell: +880 1716 041808 Email: saleh_ppe@yahoo.com </p>
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Signature

